



*The Internet's #1 Download Management
Utility*

RealDownload 4.0

Reviewer's Guide

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I. Introduction to RealDownload 4.0

A. Program Overview

RealDownload 4.0 - The Internet's #1 Download Management Utility

RealDownload 4.0 is an entirely new way to download from the Internet. Our latest release actually allows the user to download faster with the same connection speed! Our program will optimize the user's connection to the Internet, allowing not only faster downloads, but also faster surfing and browsing.

RealDownload 4.0 gives users control of their downloads with useful pause and reconnect features that make it possible to stop a download to place a phone call, send a fax or perform other actions. And RealDownload's reconnect feature allows users to resume a download at the point of disruption if they lose their Internet connection.

RealDownload 4.0 is the ideal program for computer users that download software, music, pictures, games and more from the Internet. With the program installed, users can download, save, install and move files seamlessly from the Internet without batting an eye.

A new "Info Window" is a powerful addition to RealDownload 4.0. It is a targeted 550 x 300 window that delivers relevant content to users as they download from the Internet. The window can deliver music content to users as they download MP3 files and gaming information to users as they download games. Users can even play Pac-Man as they wait for their downloads to complete.

Who Benefits?

Internet users who download software, music, pictures and more will benefit from the RealDownload's many features. With RealDownload's automatic install feature, users will no longer have to save a file, leave their browser, find the file on their hard disk and launch the install program. RealDownload offers a "one-click" install process within the browser.

Beginners and advanced users will appreciate the ease of use and powerful features of RealDownload 4.0. A redesigned interface makes it easy for anybody to use, but it still has powerful features advanced users will enjoy.

RealDownload 4.0 Specifications

Release Date: **5/22/00**

Price: **Free** - Optional **\$29.99** registration free includes free technical support and advertising removal

Shipping Date: **5/22/00**

Program Type: **Freeware**

Upgrade Price: **Free** with Ads. **\$29.99** registration fee for option to remove Ads.

Web Site for Product Information (***not*** the company's home page):

Disk space (in MB): **4MB** Required **4MB** Recommended

RAM (in MB): **32MB** Required **32MB** Recommended

Compatible with the following Operating Systems:

x Windows 95/98

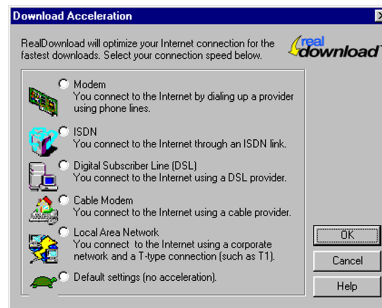
x Windows 2000

II. Special Features

RealDownload gives you the greatest features of any downloading agent available.

A. Download Faster

Download Accelerator. Ask any user what the most important thing he wants from a download manager, and he will usually say, “I want to download faster from the Internet.” Most people’s computers are not optimally set up to connect to the Internet. These settings are usually generic settings set up when the operating system is installed. However, with RealDownload 4.0, the user can easily customize the Internet-connection settings for their computer. Our download acceleration technology will not only speed up all downloads, but it will also speed up surfing or browsing the Internet. This unique service we provide will be more than worth the price of the product alone.



B. Automatic Launch

Fully automatic and easy-to-use download assistant. RealDownload will always be there when users download most files over the Internet. There’s no need to turn the program on, or go look for it on the computer. RealDownload launches automatically. Users also have full control over the program when it launches. If they do not want the product, turning it off is only a click away.

Simply click on a link in your browser and RealDownload automatically launches.

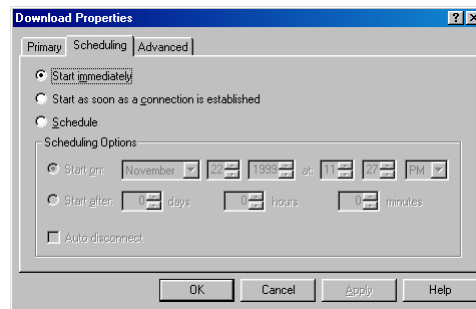


Status Interface

Info Window

C. Scheduling

Fully integrated scheduling system. RealDownload's Scheduling feature allows users to plan their downloads when they want to, instead of when their computer wants to.



D. Simple Interface

One interface for many downloads. With RealDownload, downloads are handled in one simple interface. The program also shows the percent complete of all downloads, both together, and individually. No more small downloads littered across the screen.

Multiple downloads,
one interface.



E. Skinnable

Users decide how it looks. RealDownload allows users to change the entire look and feel of the program. With its new Skins feature, users can control everything from the button locations to the color schemes. Here are some examples, but many more are available or can be created by the user.

Our standard
Default.



Our Big skin with
a circular status
ring.



An example of a
partner skin.



F. Easy Re-downloads

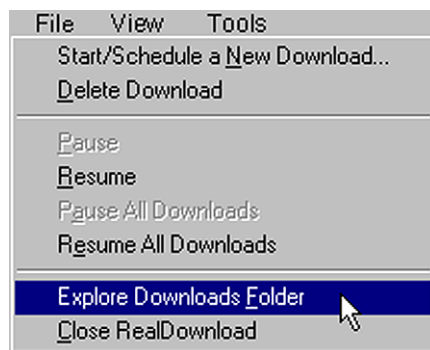
Easy re-downloads. Easy updates. RealDownload keeps a record for users of all the sites they have downloaded from. Users can easily find an old download and re-download it with no hassle. Also, if users download from a specific URL on a regular basis, it's as easy as point - click - and go.

G. Reconnect

Interference is irrelevant. Being cut off in the middle of a download can waste the user's time and cause frustration. Hours of downloading can be wasted in just a few moments of phone-line or network interference. But with RealDownload, users do not have to re-download from scratch. The program's reconnect feature, allows the user to continue downloading where they left off.

H. Easy File Retrieval

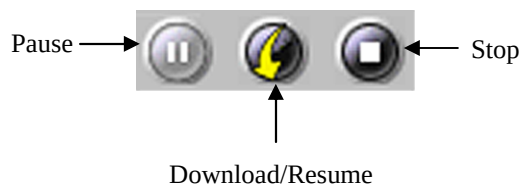
Finding downloads is a breeze. RealDownload cures the headache of finding downloads. It automatically installs a default download folder called "My Download Files." All downloads get saved in that folder so users never have to search for them again. Users can even change the default folder to whatever they choose.



From the File Menu, users can immediately view their download folder.

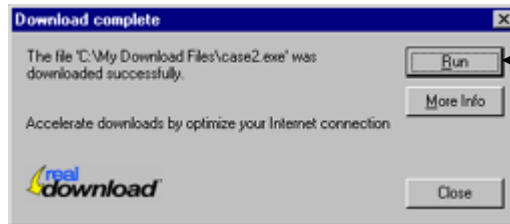
I. Easy Phone Line Access

Free up phone lines. In the middle of a download, users might want to check e-mail, make a phone call, or send/receive a FAX. Before, they had to wait until the download completed. Now, they can use RealDownload's convenient Pause and Resume feature to pause a download, check e-mail, disconnect from the Internet to make a phone call or send/receive a FAX. When they're done, they can simply dial back in to the Internet and click the 'Resume' button to continue their download as if nothing happened.



J. Easily File Management

Easy Open. Easy Execute. At the end of most downloads users want to install the file or view its contents. Usually, they have to go find the file and double click on it. Now they can do it immediately with RealDownload. When a download is done, the program allows users to install or view the file immediately



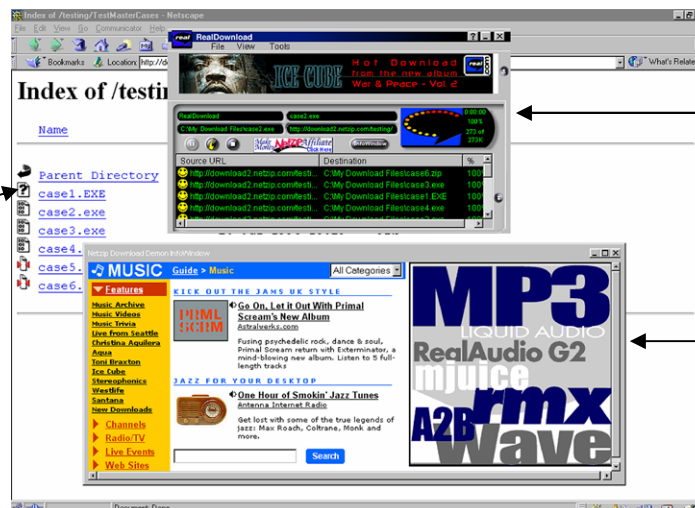
User can run an executable, open a file, unzip a ZIP file, or play an MP3.

III. Product Walk Through

A. Starting a download from the Web

Downloading off the web has never been easier with our fully automatic and easy-to-use download assistant. As soon as your download starts, RealDownload is there to handle your download. There are two main aspects to RealDownload, the Status Interface and the Info Window.

Simply click on a link in your browser and RealDownload automatically launches.



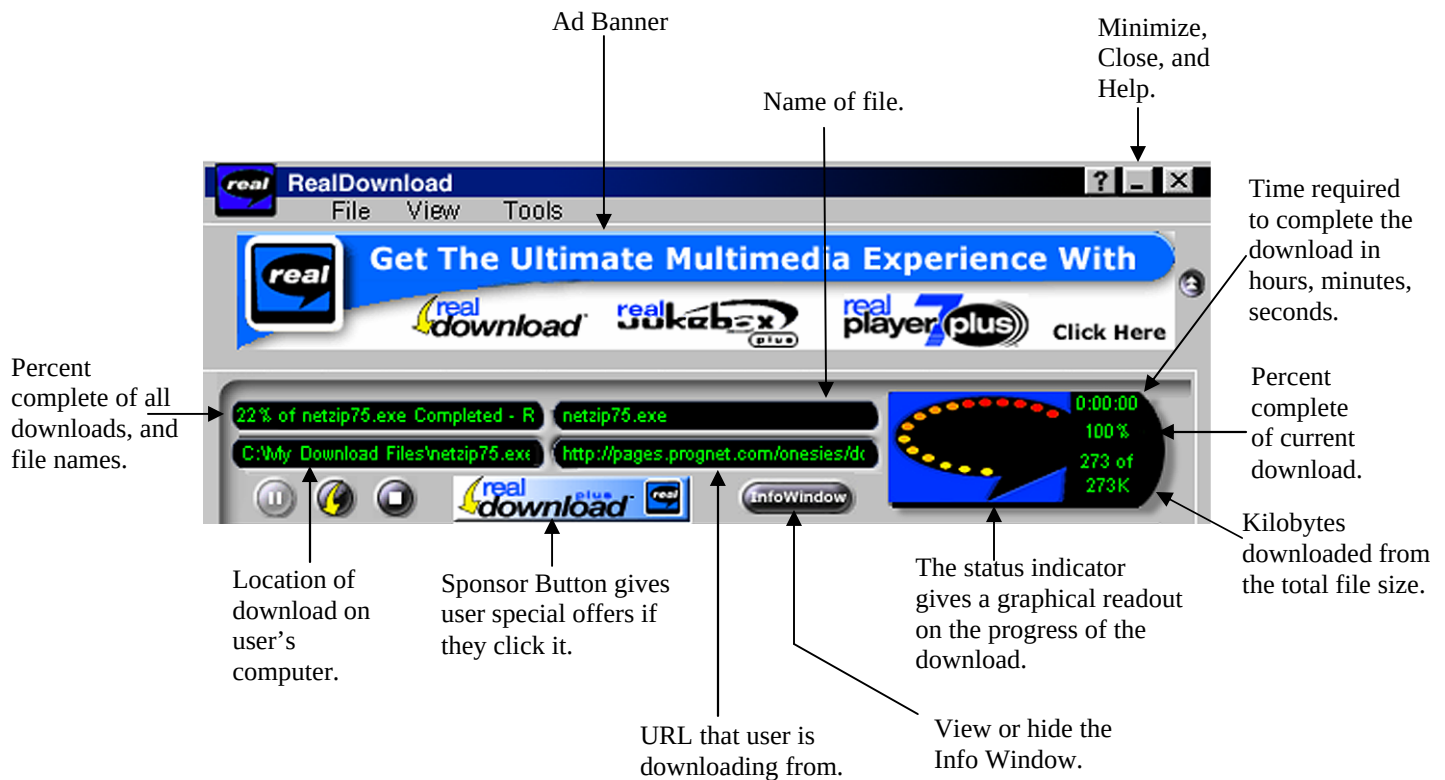
Status Interface

Info Window

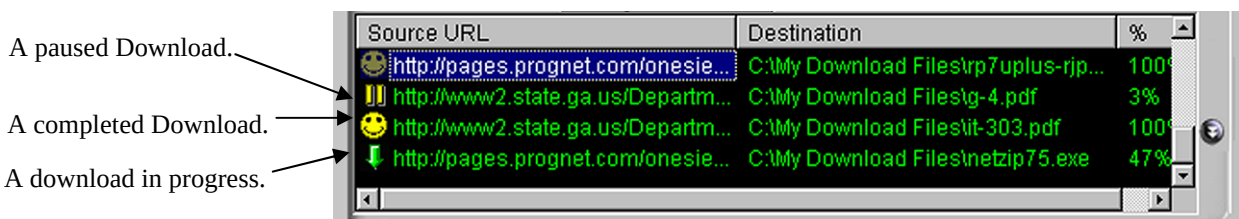
The Status Interface allows you to easily manage all your downloads. The Info Window gives vital media content such as special offers, news, trivia, and even games. First, let's take a look at the Status Interface.

The Status Interface

The Status Interface has several components to it. The top section gives the user an immediate readout on the status of the download, as well as gives special offers to the viewer. Furthermore, the Ad Banner gives the user more useful download information, as well as more purchase opportunities.



Finally, the lower half of the Status Interface give you a list of all the user's downloads using RealDownload. The name for this list is the Download List. Along with the Download List, the user can Pause, Resume, or Cancel a download. There are also other options available with the File, View and Tools button. The Info Window button allows you to view or hide the Info Window.



Finally, the Info Window delivers anything from special offers, to news, headlines, games, or trivia.



Minimize,
Maximize and
Close.

A nice feature for RealDownload users is the ability to minimize the size of the interface so that it takes up less screen space and eliminates unwanted information. On the right hand-side of the Status Interface, the user can click on special sizing buttons pictured below.

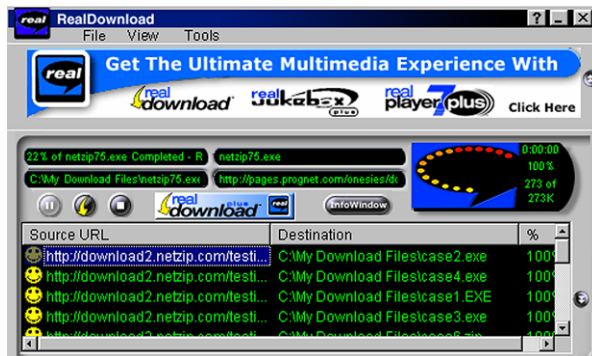


Click to eliminate the Banner Ad.
(Purchased version only.)

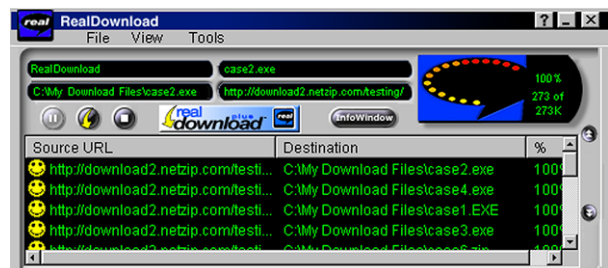
Click to eliminate the
Download List

By clicking on these buttons, the Status Interface has four possible combinations:

Banner Ad and Download List open.



Banner Ad closed and Download List open.
(Purchased version only.)



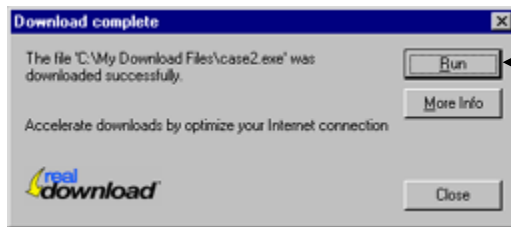
Banner Ad open and Download List closed.



Banner Ad and Download List closed.
(Purchased version only.)



At the completion of the download, the user does not have to search for the file to open or execute it. They will be given a dialogue box, like the one below, giving different options.

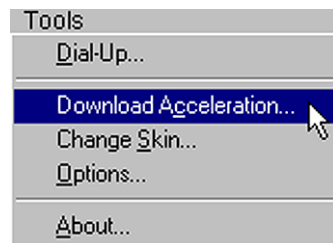


User can run an executable, open a file, unzip a ZIP file, or play an MP3.

B. Download Acceleration

Download and surf the Internet faster with RealDownload's Download Acceleration. This Download Acceleration window first appears when the user attempts his or her first download. Once these settings are chosen, this window will not appear again. However, these settings can always be accessed through our main interface.

To access these settings, click on Tools and select Download Acceleration.

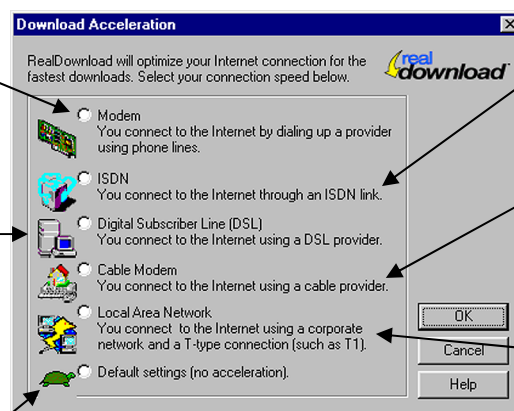


The Download Acceleration window will appear. At this point, the user should choose how her or she connects to the Internet.

Most users will choose this option, customizing their computer for modem usage.

For those users who have a DSL connection to the Internet. This option is the best.

If the user wants to return to the original connection settings before RealDownload was installed, this option returns the default settings.



For faster ISDN connections, this option is best.

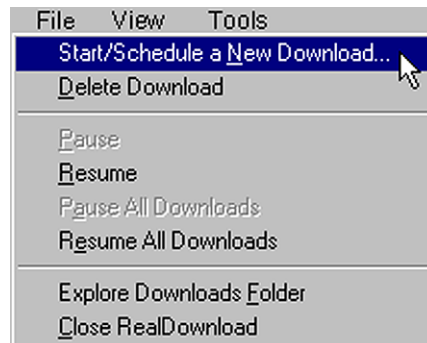
Cable modems offer high-speed access, and require special connection settings as well.

For corporate environments with a LAN, or exceptionally high speed connections, this setting would optimize downloads for that environment.

C. Scheduling a Download

With RealDownload's scheduling capabilities, you can now download files at your convenience. Instead of the download taking up precious band-width while you surf, the user can plan a future download to occur when you won't be online, or won't need the phone line.

To schedule a download, click on File and choose Start/Schedule a New Download.



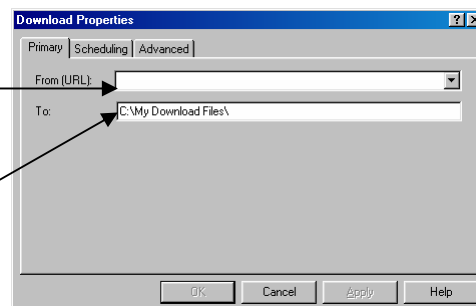
After the user chooses this option, a new window with three tabs will be visible. These three tabs are Primary, Scheduling, and Advanced. All settings made to these tabs will effect only the download you've specified, and will not change any options for other downloads.

Primary Tab

This tab deals with any general or overall information about the download, namely where you are downloading from, and where you are downloading the file.

This field is for the complete URL for the download.

This field is for the complete path where the download is placed on your computer.



Once you have filled in the necessary information for the Primary tab, click on the Scheduling tab.

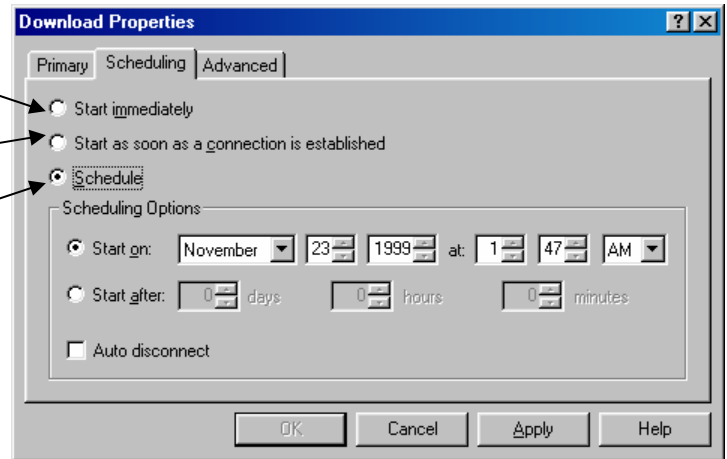
Scheduling Tab

This tab controls when the download will take place.

Choose this option to begin (or continue) the download after you click OK at the bottom.

Choose this option to begin the download the next time you log onto the Internet.

Choose this option if you wish to download at a later time.

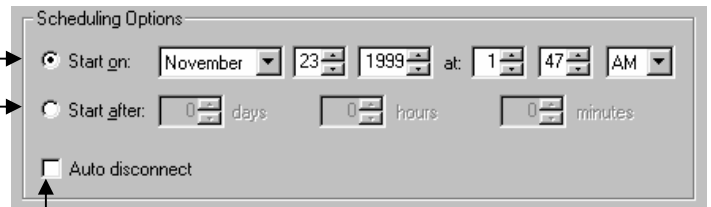


If you are scheduling a download to occur at a particular time in the future, the user has other options to customize how the download will be scheduled.

Choose this option to begin the download on a particular date and time in the future. The month can be selected from a list by clicking on down wedge to the right of the field, as well as am/pm.

Choose this to download after a preset number of days, hours, or minutes. You can type in the numbers, or press the down/up buttons in each field until the day, hour and minute is chosen.

Select this to have RealDownload automatically sign off the Internet at the completion of the download.

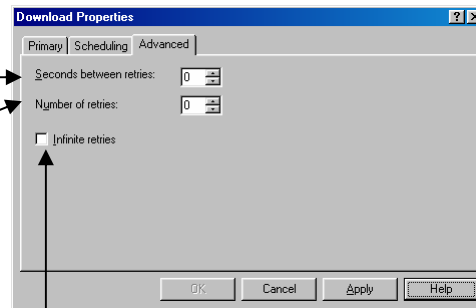


Advanced Tab

This tab allows you to change some of the advanced settings of the download you've specified.

You can specify how long RealDownload should wait (in seconds) between "redialing" the URL. After X number of seconds, RealDownload will place another request to download

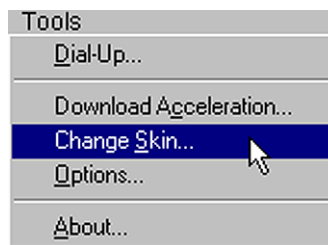
You can specify how many retries (or "redials") you want RealDownload to do before stopping. This is helpful if you don't want to tie up your phone line because of a malfunction on their end. Note that this will be grayed-out if "Infinite retries" is checked.



Check this if you want to allow RealDownload unlimited attempts to reconnect.

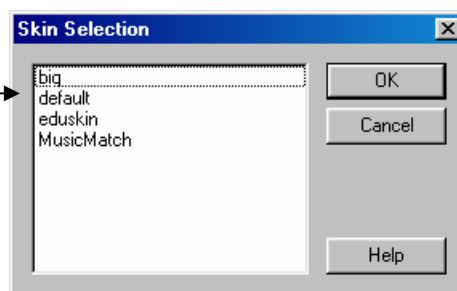
D. Changing the Skin

To change the skin for RealDownload, click on Tools and choose Change Skin.



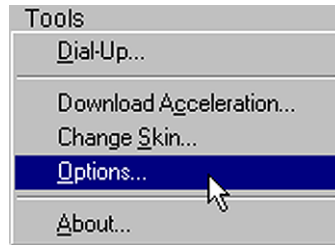
The skin selection window will appear as below.

Highlight the skin you want and click OK.



E. Advanced Options

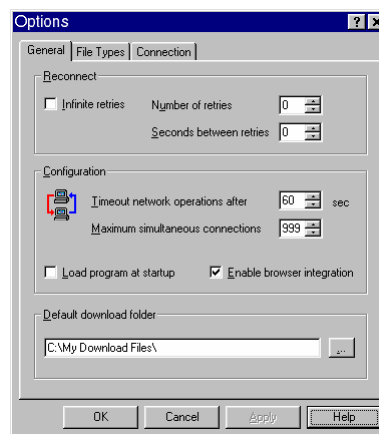
The user has the option of changing several default settings for RealDownload. The user can access the Advanced Options by clicking on the Tools button and choosing Options.



After the user has chosen Options, the Options window will appear. This window is divided into three tabs: General, File Types, and Connection. (Some of the options that the user can change you will also find in the Scheduling section. However, these settings effect **all** downloads, whereas the settings made during Scheduling effect only that specific download.)

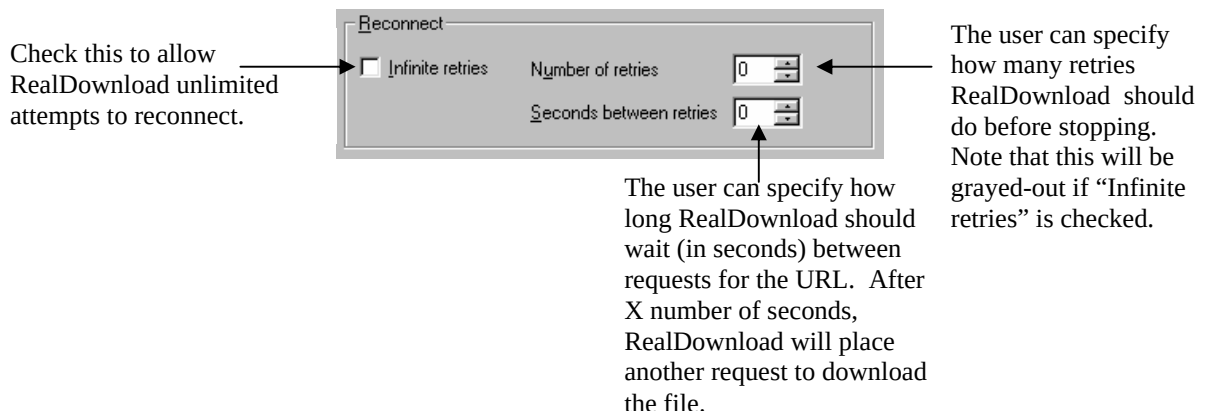
General

This tab is divided into several sections: Configuration, Reconnect, Default Download Folder, as well as some other miscellaneous options.



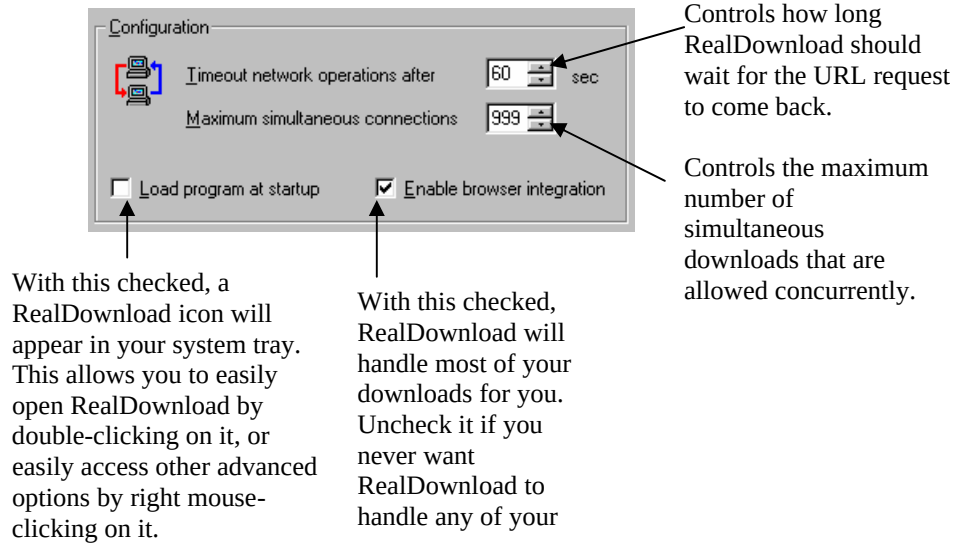
Reconnect:

This feature is used in the event your download gets cut off in the middle of transmission. RealDownload will automatically restart the downloading process without any hassle or frustration on your part. This can be a crucial timesaving feature if there is net congestion, the download server crashes, or your Internet Service Provider is having technical difficulties.



Configuration:

This controls when the computer will automatically load RealDownload.



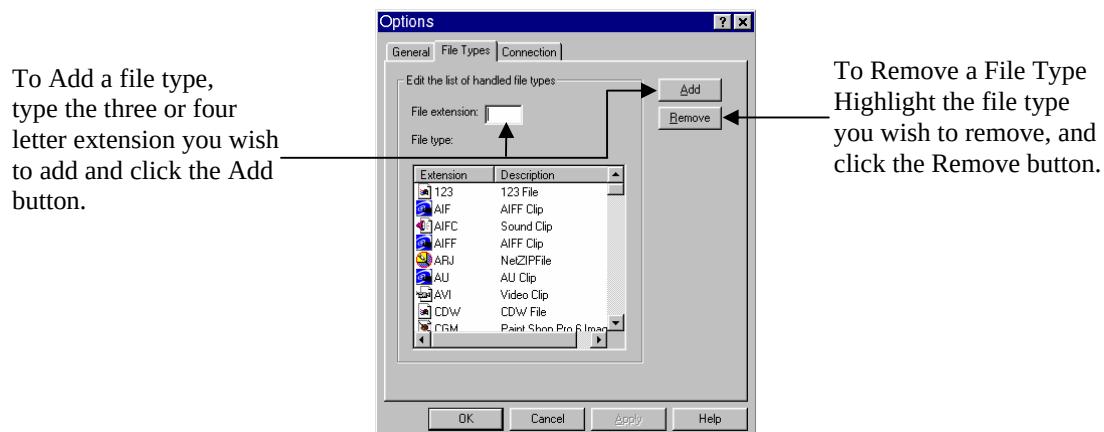
Default Download Folder:

This controls where all the downloads will be placed on your computer.



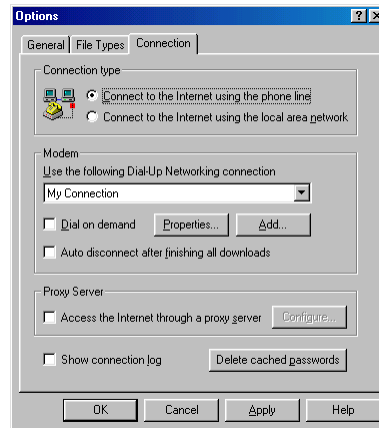
File Types

This tab allows the user to change which files are associated with RealDownload on the Web. This is especially helpful if the user downloads certain types of files frequently, but RealDownload never handles those downloads because it's not associated with that file type. You can easily add that file type to the list. However, if you do not want RealDownload to handle certain downloads, then delete that extension from the list.



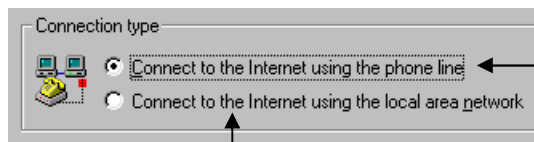
Connection

This option tells RealDownload how you typically connect to the Internet. This is important especially if you've scheduled a download to occur when you are not present.



Connection type:

This setting determines the method you use to connect to the Internet.



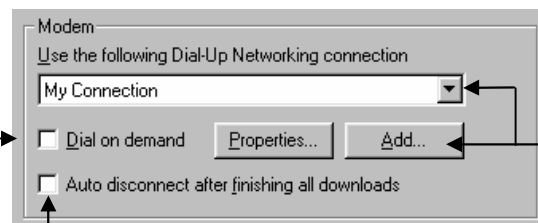
Most users use a modem to connect to the Internet.

Some users may be in a corporate environment where they connect via a shared modem or a T1 connection. Note that if this is selected, the entire **Modem** section is grayed-out.

Modem:

If you connect to the Internet via a modem, then you may need to change these settings to match your specifications.

This field should have the name of the Dial-Up network. If it does not, click the down wedge on the right-hand side to open a drop-down list of choices.



Check this to automatically connect to the Internet for all scheduled downloads. If you leave this blank, it will ask you if you want to connect to the Internet before proceeding.

With this checked, a warning box will appear after finishing any downloads. This warning box will give you the option of staying online, or disconnecting after a certain number of seconds.

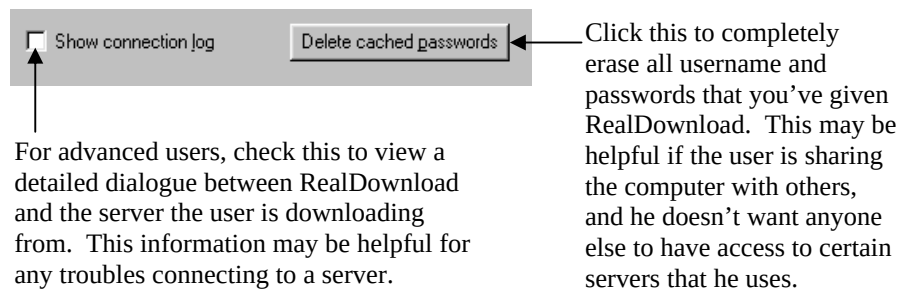
If you wish to Add a new network, or look at the Properties of the existing Dial-Up network, click on those respective buttons. Windows will then guide you through the process of adding to or changing the properties of those networks.

Proxy:

This section only applies to those who use a proxy server.

**Other Options:**

Other miscellaneous options are given at the bottom of the Connection Tab

**End of Guide**

We hope you have found this guide to be useful and informative. If you have any questions, comments or opinions, please contact the persons listed on the Contact Page or visit our Website at www.REAL.com. RealNetworks thanks you for your interest in RealDownload 4.0 and looks forward to sharing new releases with you as they become available. Happy Downloading!

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